

# Delivery Policies & Guidelines

Kindly review and indicate your acknowledgement of the terms of this disclaimer by initialing within the {brackets} below. This will reduce any uncertainty regarding the procedure and confirm that appropriate expectations have been set. Please sign and date the document and send it back as an image or electronic document to [logistics@barthenenterprise.com](mailto:logistics@barthenenterprise.com)

## Delivery Process

Our delivery method utilizes a **tilt bed trailer** to transport your container. The trailer will tilt back and carefully place the container's edge on the ground before the truck and trailer move away. The trailer will then slide out from underneath the container until it's completely clear.

**Please note that we do not use flatbed trucks or roll-off/roll-back trailers for our delivery services.**

We ensure that our delivery process is streamlined, and no additional assistance is necessary on your part.

**Door Position.** Please indicate your preferred door orientation by placing your initials within the corresponding brackets below:

{ } Doors forward – The container's doors will face the back of the truck and will be the last item offloaded from the trailer during delivery (**to the cab**).

{ } Doors to the rear – The container's doors will face away from the truck and will be the first item offloaded from the trailer during delivery (**to the back**).

## Length Requirements

Please note that our delivery equipment consists of a 64ft truck with a one-ton dually and a 40ft gooseneck tilt-trailer. Due to this size, we require sufficient space to maneuver and execute the delivery of your container.

{ } For a container being delivered on a 40ft trailer, please consider the following length requirements (without regard to the container's size):

- 40ft containers require a total of 107ft of space, which includes 63ft for our equipment, an additional 3ft for maneuvering, and 40ft for the container itself.
- 20ft containers require a total of 87ft of space, which includes 63ft for our equipment, an additional 3ft for maneuvering, and 20ft for the container itself.

## Height and Width Requirements

Please note the following height and width requirements for our equipment during delivery:

{ } Please allow for a minimum height of 16ft, as our equipment cannot tilt and unload at a lower height. The available clearance should be at least 16ft for the container's placement and 11.5ft for the unit to travel through.

{ } The truck requires at least 10ft of width to maneuver during delivery.

{ } The entrance must be at least 20ft wide, provided that the road leading to it is also at least 25ft wide.

## Weight and Surface Requirements

Please note that our loaded trucks are quite heavy, weighing between 25,000 and 29,000 pounds. To avoid any issues during delivery, the surface must be suitable for equipment.

{ } The delivery surface must be free of mud, sand, wet grass, and surfaces covered with ice or snow. Additionally, the surface must not have any (steep) slopes, ledges over 8 inches high, or drainage issues.

## General Requirements

Please note the following general requirements for delivery:

{ } The truck passage must be clear of pylons, overhanging branches, or rocks that could obstruct the vehicle's path.

Please let us know if you have any questions. We hope these requirements will help ensure a safe and successful delivery process. Additionally, we recommend placing your container on a surface such as concrete, one set of wooden blocks, 3 x 8ft. 6x6's, railroad ties, or gravel, **without stacking**.

Our driver will assist you, but please note that we will not set the container on more than one set of blocks, boards, or rail ties, and we do not recommend the use of concrete blocks.

## Terms and Consequences

Please note that failure to comply with these requirements may affect your delivery status. If the conditions on-site do not align with our requirements when the driver arrives, and the driver cannot safely delivery your container, there will be a chargeback to the carrier of \$500.00 minimum or \$5 per mile if over 100 miles from the origin to your location.

Furthermore, if conditions become unsafe during the delivery process (e.g., due to soft mud), and additional equipment (such as a wrecker) is needed to pull out our driver, it will be your sole responsibility to pay for the service.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

